

Caution at the giving back of the keys and the remote control.  
**NB:** set of bed and washing provided.



if you got any question, please, ask us !  
(night, week end, week or more)  
This document is just for information only for Chambres d'hôtes

the french contract is the only true and legal contract

**Article 1 :** This contract is exclusively for the reservation of chambres d'hôtes.

The owner engages himself to personally welcome the guests in order to make them have a nice stay (and have a good knowledge at the county).

**Article 2 - Duration of the stay :** This contract is for a determined length of reservation. The guest shall not stay longer.

**Article 3 - The contract :** It will become effective when the client gives 35% of the final price (with a minimum of 1 night per reserved chamber), and one signed copy of the contract before the date. The client shall keep the second copy. The prices include all the taxes except the tourist tax.

**Article 4 - Cancellation by the client :** Any cancellation shall be written (letter, telexcopy) addressed to the owner.

a) Before the beginning of the stay: The owner shall not give the caution back.

b) If the cancellation takes place less than 24 hours before the beginning of the stay, the owner shall not give the caution back and shall ask for the total price. If the client does not arrive before 7PM, this contract becomes invalid. The owner shall have the use of the rooms and shall keep the caution and also ask for the full price of the stay.

c) In case of a shorter stay, the owner only will give back the extra prestations that will not be used.

**Article 5 - Cancellation by the owner :** If the owner cancels the stay, he shall inform the client through recorded delivery letter with an acknowledgement of receipt. The client shall be paid back immediately. He shall also receive an indemnity of an amount equal to that which would have been paid if he had cancelled at this date.

**Article 6 - Arrival :** The client shall arrive at the scheduled date and hour. Otherwise the client shall inform the owner and pay an extra tax.

**In order to respect the owner and the other guest, smoking is not allowed in the place. In case of disrespect of this condition, this contract shall be broken by the owner with no possibility of reimbursement of the advances and the all deposits. This contract obeys to propriety rules to allow any guest to spend a healthy rest. no eat no alcohol in rooms !! (15,- €/pers. )**

**For a stay over 2 days, please join a certified copy of your third party insurance.**

**Article 7 - Balance's settlement :** The guest(s) shall settle the balance up to the owner at the arrival. The drinks, order and the services that are not mentioned in this contract shall be paid to the owner at the end of the stay.

**Article 8 - Tourist tax :** The tourist tax is a local tax that guest(s) shall pay to the owner who pays it back to the Treasury.

**Article 9 - Use of the place :** The guest shall respect the place and its quietness. No damage shall be tolerated.

**Article 10 - Capacity :** This contract is established for a precise number of people. If the number of guest(s) exceeds the number of the contract, the owner shall refuse to take the extra-guest(s) in. Such refusal can in no way be considered as a breaking of the contract by the owner. If more people than those refused decide to leave, there shall be no reimbursement by the owner.

**Article 11 - Pets :** This contract specifies if pets are allowed or not. The owner shall refuse any pet if this condition was not respected. Such refusal can in no way be considered as a breaking of the contract by the owner. So if the guest decides to leave, there shall be no reimbursement by the owner.

**Article 12 - Caution :** A minimum of 150,00€ will be asked to you to guarantee the loss of keys and remote control. This caution will be returned to you at the end of your location except in case of dégradation.

**Article 13 - Dispute :** All complaints concerning the inventory of fixtures should be referred to the local conciliator office within three days following the beginning of the stay for an amicable agreement. Such arrangement does not prejudice the judicial action that could be brought against the client or the owner. The magistrate courts of Altkirch which is the only one concerned.

**Article 14 :** Any ordered meal but not consumed will be invoiced +20%. The menu is posted near the entry.

**Article 15 - Sauna - Hammam :** are not recommended if you suffer of cardiac brittleness and circulatory. Please contact us for more information.